

EVREN FX / LEGAL INFORMATION

Privacy Policy

Understand how your information is collected, used and protected.

This policy explains how the EVREN FX website handles personal information when you browse the site, make an enquiry or communicate with us about an enquiry, and how you can make a privacy request.

EVREN Markets Limited

Registration No. 2026-0075 | Registered in Saint Lucia

Version 1.0 (English) | Updated 26 October 2026

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Contact us

Submit a question or privacy request through our website.

01 Scope and Company Information

The EVREN FX website is operated by EVREN Markets Limited, a company incorporated in Saint Lucia under registration number 2026-0075. In this policy, 'we', 'us' and 'our' refer to EVREN Markets Limited, and 'you' refers to individuals who visit the website or contact us through it.

Registered address: Fortgate Offshore Investment and Legal Services Ltd. Unit 1, La Place Creole Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.

This policy covers browsing this website, its contact form and communications relating to enquiries. Where account opening, identity verification, trading accounts or payment services involve additional information processing, please refer to the notices provided for the relevant service. The contact form on this website is not intended for submitting identity documents or making payments.

02 Information You Provide

When you submit the contact form, we collect your name, email address, question or feedback, and a record of your consent to be contacted about that enquiry. Your country or region of residence and mobile phone number are optional. The form cannot be submitted without the required information; you do not need to submit enquiry details to browse public pages.

You decide what to include in your message. Please provide only information relevant to your enquiry. Do not use this form to send account passwords, one-time verification codes, full bank card details, wallet private keys or copies of identity documents, and do not provide another person's personal information without authorisation.

03 Submission Records and Technical Access Information

To identify and process enquiries, the system stores the form content, the page from which it was submitted, submission and update times, a record number and its processing status. Submitting an enquiry does not automatically open a trading account for you.

Technical access information may be processed separately from the details you provide in an enquiry. When your browser accesses website servers, fonts, images or market data services, the relevant services receive the network information needed to establish the connection, including your IP address and browser request information. Their logging practices depend on the services and configurations in use.

04 How We Use Information

We use the information you provide to understand your question, verify relevant circumstances, respond to enquiries, handle feedback and retain necessary communication records. Information relating to security and system operation may be used to troubleshoot issues, identify spam submissions or misuse, and address disputes or applicable legal requirements.

We determine the appropriate basis for processing according to the particular activity and applicable law. This may include your consent, responding to your requests, complying with applicable legal obligations, and operating and securing the website where permitted by law. Consent given through the contact form is limited to contacting you about that enquiry. Submitting an enquiry does not mean that you consent to receive unrelated marketing communications.

05 Storage, Access and Sharing

Submissions through the website's current contact form are stored in the website's administration system for authorised personnel to handle. Submitting the form does not automatically add you to a marketing mailing list.

Where service providers need to be involved in website hosting, maintenance, backups or enquiry handling, we will limit their access to information according to the specific purpose and arrange confidentiality and security responsibilities in line with applicable requirements. Necessary disclosures may also occur when providing information to competent authorities as required by law, handling disputes or protecting legitimate rights and interests.

Some external services may receive or process technical information outside your country or region. Where cross-border processing requires specific safeguards under applicable law, it must be carried out in accordance with those requirements. The recipients and processing locations vary with the services used. You may contact us to ask about the arrangements relating to your information.

06 External Content and Similar Technologies

Some pages embed TradingView market data widgets. The website also obtains fonts from Google Fonts and may load images from external content providers. Loading this content causes your browser to send requests directly to the relevant providers and may involve your IP address, browser information, referring page and information about your interactions with the service.

External services handle this information under their own privacy and storage rules. When you follow an external link or a download link, the destination website's rules may also apply. You can read the TradingView Privacy Policy and Google Privacy Policy for further information. For information about browser storage on this website, please read our Cookie Policy.

07 Retention and Security

Enquiry records are retained only for as long as needed to respond to questions, conduct necessary follow-up communications, handle disputes and meet applicable legal obligations. The specific period depends on the nature of the enquiry, outstanding matters and records that must be retained by law. You may contact us to request deletion or ask about the retention period for records relating to you.

Access to the website's administration system is managed through accounts and permissions. When information no longer needs to be retained, we will delete or de-identify it in accordance with applicable requirements. Removal from backups may follow the backup cycle. If some records need to be retained, we will explain the applicable reasons when handling your request.

Internet transmission and storage cannot be guaranteed to be completely secure. If you suspect an information breach or receive a suspicious identity verification request, please verify it through the contact channels published on the website and avoid sending sensitive information to unverified channels.

08 Your Choices and Privacy Requests

To the extent provided by applicable law, you may request information about, or access to, information relating to you; correction of inaccurate information; deletion; restriction of, or objection to, particular processing; and, where applicable, a portable copy. Where processing is based on consent, you may request to withdraw that consent. Withdrawal generally does not affect processing that was lawfully carried out before withdrawal.

Please submit your request through 'Contact Us' and begin your message with 'Privacy Request'. Providing the email address used for the original enquiry, the approximate submission time and the action you are requesting will generally help us locate the record. Where necessary, we will request additional information proportionate to verifying your identity and request. Please describe your request first rather than sending identity documents directly in an ordinary message.

We will handle requests and applicable response time limits in accordance with applicable law. Some requests may be subject to statutory retention requirements, the rights of others or other lawful restrictions. If we cannot fulfil a request in full, we will explain why. If you still have concerns, you may seek assistance from the data protection authority with jurisdiction over the matter.

09 Minors, Updates and Contact

This website is intended for adults and is not directed at minors. If you believe a minor has submitted inappropriate personal information to us, please let us know through our contact channel so that we can investigate and address it.

This policy may be updated as website features, service arrangements or applicable requirements change. The latest version will be available through the website footer and will show its update date. Where a purpose requires fresh consent under applicable law, an update to this policy does not replace that consent.

If you have questions about this policy, the handling of personal information or a privacy request, please submit them through the 'Contact Us' page on the EVREN FX website. Our company name and registered address are set out in the first section of this document.

Useful links

[Contact us](#) | [Privacy Policy](#) | [Cookie Policy](#) | [TradingView Privacy Policy](#) | [Google Privacy Policy](#)